



Personal Emergency Response Systems (PERS)

Personal Emergency Response Systems (PERS) let you call for help in an emergency by pushing a button or by automatically signaling for help on your behalf. There are three components to a PERS: a small radio transmitter, a console connected to your telephone, and an emergency response center that monitors calls.

Information Included: PERS Provider List & FAQs

Connecting people with the
assistance they need



ADRC of Dane County
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(608) 240-7400
www.daneadrc.org



Agency Name & Contact Information	Landline Option & Range	Cellular Home Option (no landline required)	On the Go (Mobile Systems)	GPS Tracking Systems	Fall Detection	Extra Features & Options
ADT Medical Alert 1-800-453-4108 www.adt.com/medical-alert	✓ 600ft range	✓	✓	✓	✓	Home Temperature Monitoring
Bay Alarm Medical 1-877-522-9633 www.bayalarmmedical.com	✓ 1000ft range	✓	✓	✓	✓	Multilingual In Car Medical Alert Caregiver Tracking
Comfort Keepers (608) 218-4861 www.comfortkeepers.com/care-services/in-home-care/safety-care	✓ 200 / 500ft range	✓	✓	✓	✓	Medication Dispenser Home Monitoring Systems
Life Alert 1-800-360-0329 www.lifealert.com	✓ 800ft range	✓	✓	✓		Personal Protection @ Home



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Life Beacon 1-888-502-3373 lifebeacon.com/	✓ 400ft range	✓	✓	✓	✓	Smoke Detector Medication Reminders
Medical Alert 1-800-800-2537 www.medicalalert.com	✓ 1200ft range	✓	✓	✓	✓	Mobile App for caregivers Multilingual
Philips Lifeline 1-855-681-5351 www.lifeline.philips.com	✓ 600ft range	✓	✓	✓	✓	Phillips Cares App
SSM Health at Home 1-855-332-6882 www.ssmhealth.com/health-at-home/community-health-resources/voicecare	✓		✓	✓	✓	Local install and service
Stoughton Hospital (608) 873-2372 stoughtonhospital.com/other-services/life-assist-medical-alert-systems-2/			✓	✓	✓	*Only serves Oregon, Evansville, Stoughton, & Edgerton Local Install and service



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VRI 1-800-860-4230 vricares.com/life-assist/	✓ 500ft range	✓	✓	✓	✓	Medication Dispensers Vitals Monitoring
Wearable Health Solutions 1-877-342-2929 wearablehealthsolutions.com/	✓	✓	✓	✓	✓	Caregiver Tracking Multilingual Vitals Monitoring



Questions to ask when shopping for a Personal Emergency Response System (PERS)

1. Do I have to sign a contract?
2. Does the company help with installation for the medical alert system? What is the cost?
3. Does the company monitor vital signs or activity, if so, is there any additional charge?
4. Does the company offer a “Cellular” option that can be outside of the home?
5. Does the company offer a device with “fall detection,” if so, is there any additional charge?
6. Does the company offer a device with Global Positioning System (GPS), if so, what is the cost?
7. Does the company offer fire, smoke and carbon monoxide monitoring, if so, is there any additional charge?
8. Does the company offer medication reminders, if so, is there any additional charge?
9. Does the medical alert system require a land-line?



10. How long is the battery life? Does the company remotely track the battery life? Is there a reminder when the battery is low?
11. Is there a set up/activation fee for the medical alert system?
12. What are the pricing options, do I pay monthly, quarterly, yearly?
13. What if I no longer require a medical alert system? What is the return policy?
14. What is the average response time from the moment the button is pushed until a voice comes on the line? Where is the call center located?
15. What is the range of the “In-Home” medical alert system?
16. What kind of button comes with the medical alert system? Is it waterproof?