



Personal Emergency Response Systems (PERS)

Personal Emergency Response Systems (PERS) let you call for help in an emergency by pushing a button or by automatically signaling for help on your behalf. There are three components to a PERS: a small radio transmitter, a console connected to your telephone, and an emergency response center that monitors calls.

Information Included: PERS Provider List & FAQs

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ADRC of Dane County
2865 N. Sherman Avenue
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(608) 240-7400
www.daneadrc.org



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Agency Name & Contact Information	Landline Option	Cellular Home Option	On the Go (Mobile Systems)	GPS Tracking Systems	Automatic Fall Detection	Cancel anytime	Activation Fee	Monthly Service Fee	Extra Features & Options
ADT Medical Alert 1-800-453-4108 www.adt.com/medical-alert	✓ 300ft range	✓ 600ft range	✓	✓	✓ \$10 per month	✓	Starts at \$29.99	Starts at \$29.99	Home Temperature Monitoring for in-home options
Around the Clock Medical Alarms 1-877-449-5566 www.aroundtheclockmedicalalarms.com	✓ 600ft range	✓	✓	✓	✓ \$9 per month	✓	\$50 for SIM cards	Starts at \$36	A+ accredited rating on Better Business Bureau Smartwatch option Medication dispenser, reminder calls Language line service
Bay Alarm Medical 1-877-522-9633 www.bayalarmmedical.com	✓	✓ Up to 1000ft range	✓	✓	✓ \$10 per month	✓	None	Starts at \$24.95	Up to 5 year battery life for buttons Language Line Services Decorative pendant covers Caregiver Tracking



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FallCall (requires a smartphone) www.fallcall.com			✓ Cellular, WiFi, and/or Bluetooth	✓	✓ With iPhone only	✓	N/A	Varies*	Founded by doctors and created with Smart Fall detection for greater accuracy Trelwear jewelry-inspired pendant or Apple watch Detailed setup instruction videos *Free caregroup-monitored apps, professional monitoring starts at \$14.99/mo, Trelwear requires subscription
Guardian Monitoring 1-888-349-2400 https://guardianmedicalmonitoring.com	✓ 150-1200ft range	✓ 150-1200ft range	✓	✓	✓ Mobile unit only	✓	Sim cards only*	*	Door alarms, medication dispenser, smoke and carbon monoxide detectors *Call for more details—varies by location
Home and Wellness 1-888-851-4291 https://homeandwellness.com		✓*	✓	✓	✓	✓	None	\$34.99	Language Line available Equipment is purchased rather than leased *Speaker with a camera for caregiver communications connects to caregiver app



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Home Buddy 316-448-6897 www.homebuddy.org	✓	✓	✓ Belle	✓ Belle+	✓ \$10 per month	✓	Waived	Starts at \$22.95*	Medication dispenser Remote patient monitoring options *Includes insurance on the equipment
Life Alert 1-800-360-0329 www.lifealert.com	✓ 800ft range	✓	✓	✓	None	*	\$197	Starts at \$79.90	*Must sign a 3 year contract, can only be cancelled if client has moved into a nursing home or died Batteries last up to 10 years
LifeFone 1-800-331-9198 www.lifefone.com	✓ 1300ft range	✓ 1300ft range	✓	✓	✓ \$5 per month	✓	None	Starts at \$24.95	Decorative pendant option English and Spanish speaking responders In-home temperature monitoring A+ rating with Better Business Bureau *Free lockbox and shipping with annual plan



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Lifeline 1-855-681-5351 www.lifeline.com	✓ 600ft range	✓	✓	✓	✓	✓ \$50 fee	\$50 + install fee	Starts at \$29.95	Lifeline Cares App Automated medication dispenser Formerly known as Philips Lifeline
LifeRun 1-800-421-3366 www.liferun.com	✓ 5 acres		✓	✓	✓	✓	None	Starts at \$19.95	Two simple options to choose from
LifeStation 1-855-497-1775 www.lifestation.com		✓ 600ft range	✓	✓	✓	✓	None	Starts at \$32.95	Companion assistance option for appointments, troubleshooting, grocery shopping, etc. Smartwatch and jewelry-inspired options Multiple language options
LogicMark <i>(Unmonitored)</i> 1-800-519-2419 www.logicmark.com	✓ 600ft range	✓ 600ft range	✓	N/A	N/A	N/A	N/A	N/A	GSA contract for veteran discounts No monthly monitoring fees—preset contacts or 911 for emergency button



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Live Free 1-888-502-3373 lifebeacon.com/	✓ 400ft range EZ Care	✓ 400ft range EZ Care+	✓ Life Beacon	✓	✓ With Life Beacon and EZ Care+	✓*	None	Starts at \$39.99	Smoke Detector Medication Reminders with EZ Care+ 3 year battery life *Cancellation fee of \$75 is for 2 year contracts only. Month-to-month is standard offering
Medical Alert 1-800-800-2537 www.medicalalert.com	✓ 800ft range	✓ 800ft range	✓	✓	✓ \$10 per month	✓	\$49	Starts at \$22.95	Mobile App for caregivers Multilingual
Medical Care Alert 1-855-272-1010 www.medicalcarealert.com	✓ 1000ft range	✓ 600ft range	✓	✓	✓ \$10 per month	✓ No Penalty *	None	Starts at \$29.95	A+ Accredited rating with Better Business Bureau Free lockbox, free shipping Decorative pendant cover Medication dispenser *\$50 fee if equipment is refused or never activated



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Medical Guardian 1-800-668-9200 www.medicalguardian.com	✓ 1300ft range	✓ 1400ft range	✓	✓	✓ \$10 per month	✓*	None **	Starts at \$29.95	Caregiver access through MyGuardian app A+ Accredited through Better Business Bureau *Refunds for months of unused service **Equipment charges apply
Mobile Help 1-800-992-0616 www.mobilehelp.com	✓ 600ft range	✓ 1400ft range	✓	✓	✓ \$11 per month	✓	\$49.95	Starts at \$19.95	Free lockbox
Prime Medical Alert 1-800-723-6442 www.primemedicalalert.com	✓ 400ft range	✓ 5000s qft range	✓	✓	✓*	✓	None	Starts at \$14.95	Free lockbox *Fall Detection available with mobile/GPS unit only



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Senior Safety <i>(also known as Get Help Now)</i> 1-888-473-2800 https://www.seniorsafety.com/	✓	✓	✓	✓	✓ \$10 per month	✓ No Penalty	None	Starts at \$19	Multilingual
SSM Health VoiceCare 1-855-332-6882 www.ssmhealth.com/health-at-home/community-health-resources/voicecare		✓ CEL LTE or Belle	✓	✓	✓ \$10 per month	✓ No Penalty	\$35 setup	Starts at \$30	Locally run service and install Do not need Dean insurance or hospital affiliation
UnaliWear Kanega Smart Watch 1-888-343-1513 www.unaliwear.com			✓ Uses cellular and/or WiFi	✓	✓	✓ No fee	\$149*	\$59.95**	Smart watch has customizable sensitivity and learning detection system reduces false fall alarms Medication reminders *Cost of equipment **Includes Fall Detection



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VRI 1-800-860-4230 https://vricares.com/perfectmatch	✓	✓	✓	✓	✓ \$5 per month	✓	\$50 fee	Starts at \$24.95	Medication Dispenser Vitals Monitoring Many product options
Wearable Health Solutions 1-877-342-2929 wearablehealthsolutions.com/	✓	✓	✓	✓	✓	✓	None	Starts at \$34.95	Caregiver Tracking Multilingual Vitals Monitoring
WellBe (HandsFree Health) https://handsfreehealth.com/medical-alert-device		✓	✓	✓	✓ Pendant only	✓	None	Starts at \$29.95	Voice activated, Founded by healthcare professionals Smartwatch and Smart Speaker options Virtual Health Assistant includes health monitoring, answers health and insurance questions, and provides reminders In-home and mobile bundle includes access to news, weather, audiobooks, music, etc



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Questions to ask when shopping for a Personal Emergency Response System (PERS)

1. Do I have to sign a contract?
2. Does the company help with installation for the medical alert system? What is the cost?
3. Does the company monitor vital signs or activity, if so, is there any additional charge?
4. Does the company offer a “Cellular” option that can be outside of the home?
5. Does the company offer a device with “fall detection,” if so, is there any additional charge?
6. Does the company offer a device with Global Positioning System (GPS), if so, what is the cost?
7. Does the company offer fire, smoke and carbon monoxide monitoring, if so, is there any additional charge?
8. Does the company offer medication reminders, if so, is there any additional charge?



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9. Does the medical alert system require a land-line?
10. How long is the battery life? Does the company remotely track the battery life? Is there a reminder when the battery is low?
11. Is there a set up/activation fee for the medical alert system?
12. What are the pricing options, do I pay monthly, quarterly, yearly?
13. What if I no longer require a medical alert system? What is the return policy?
14. What is the average response time from the moment the button is pushed until a voice comes on the line? Where is the call center located?
15. What is the range of the “In-Home” medical alert system?
16. What kind of button comes with the medical alert system? Is it waterproof?