



# Home Care

- Supportive Home Care
- Home Health
- Medicaid Personal Care
- Hospice or Palliative Care



Connecting people with the  
assistance they need

**ADRC of Dane County**  
2865 N. Sherman Avenue  
Madison, WI 53704

**(608) 240-7400**  
[www.daneadrc.org](http://www.daneadrc.org)



## Home Services

There are several different types of services that can be provided in the home. This includes Supportive Home Care, Medicaid Personal Care, Home Health Care, Hospice, and Palliative Care. Below you will find a description of each type of service.

### Supportive Home Care

Supportive home care services are provided by an aide who can be hired privately, or through an agency. Services may be provided on a long term or short term basis, and may be for the purpose of providing respite to the primary caregiver.

Supportive home care staff assist with:

- Personal care: bathing, dressing, toileting, grooming, mobility, eating
- Household care: cooking, cleaning, laundry, grocery shopping
- Health care: medication reminders, doctor appointments, therapy exercises
- Emotional care: companionship, meaningful activities, conversation

Cost of services may be covered through:

- Private pay, long term care insurance, long term care Medicaid programs , grant funding, income based Veteran services
- Not covered under Medicare

Training and Regulation:

- Training and background check requirements vary between agencies, and are the customer's responsibility if hiring a private provider.
- Not licensed and not regulated by the WI Department of Health Services Division of Quality Assurance.



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### **Medicaid Personal Care (MAPC)**

Medicaid Personal Care (MAPC) services assist an individual with the activities of daily living that are necessary to maintain the individual at home. These services are provided by a state contracted personal care agency upon written orders of a physician. A nursing assessment determines whether a person is eligible for services and approves and authorizes the number of hours to be provided.

Personal care staff assist with:

- Personal Care: bathing, dressing, toileting, grooming, mobility, eating
- Household Care: light cleaning in essential areas of the home used during personal care services
- Nurse delegated tasks: mechanical lift transfers, G-tube feeding, catheter care

Cost of services may be covered through:

- Medicaid or a long term care Medicaid program
- Not covered under Medicare

Training and Regulation:

- Medicaid Personal care workers receive training and are supervised by a Registered Nurse and follow a written plan of care.
- Medicaid Personal Care Agencies are certified and regulated by the WI Department of Health Services Division of Quality Assurance.



### Home Health Care

These agencies provide part-time and intermittent skilled nursing and other therapeutic services on a visiting basis to individuals in their homes. Services are prescribed by a physician for people who have medical needs and have difficulty leaving their home to receive services. These services are usually set up when they are discharged from a hospital or nursing home, but could be requested as needed.

Services are provided by Registered Nurses, Licensed Practical Nurses, Physical Therapist, Occupational Therapists, Speech Therapists, Home Health Aides/CNA, and Social Workers

Home health providers may help with:

- Skilled care: wound care, urinary catheterization; teaching safe use of assistive devices, physical therapy, transferring techniques, or gait training; medication management for a patient with a complex medical condition, etc.

Cost of services may be covered through:

- Medicare, Medicaid, private health insurance, long term care insurance, Veteran benefits, private pay

Training and Regulation:

- Home Health providers have training, certifications, and/or licensure specific to their profession and duties.
- Home Health Agencies are licensed and regulated by the WI Department of Health Services Division of Quality Assurance.



## Hospice and Palliative Care

Hospice is provided for a person with a terminal illness whose doctor believes he or she has 6-12 months or less to live if the illness runs its natural course. Hospice provides comprehensive comfort care as well as support for the family. In hospice, a person chooses comfort care over curative care. Hospice services can be provided in the home or any other setting such as assisted living, nursing facilities or hospitals.

Hospice providers may help with:

- Skilled care through nurses, personal care assistance, social worker support, medications, equipment, and supplies.

Palliative care is a resource for anyone living with a serious illness, such as heart failure, chronic obstructive pulmonary disease, cancer, dementia, Parkinson's disease, and many others. Palliative care can be helpful at any stage of illness and is best provided from the point of diagnosis. Palliative care can be provided along with curative treatment and does not depend on prognosis. In addition to improving quality of life and helping with symptoms, palliative care can help patients understand their choices for medical treatment. Palliative care services are similar to those provided by Hospice.

Cost of services may be covered through:

- Medicare, Medicaid, private health insurance, Veteran benefits

Training and Regulation:

- Hospice & Palliative Care providers have training, certifications, and/or licensure specific to their profession and duties.
- Hospice and Palliative Care Agencies are licensed and regulated by the WI Department of Health Services Division of Quality Assurance.