



BadgerCare Plus

Ride Options for Medical Appointments

If you have no way to get to your medical appointment and have Medicaid, BadgerCare Plus, or another program that uses a ForwardHealth card, you can get:

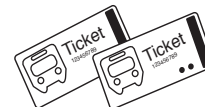
- Money for gas mileage



- A ride



- Bus tickets



To get money for gas mileage:

1. Before your appointment, call Veyo at **1-866-907-1493**. Ask for trip logs to be mailed to you or download them from wi.ridewithveyo.com.

		Wisconsin Medicaid and BadgerCare Plus Mileage Reimbursement Trip Log	
Mileage Reimbursement Trip Log			
Trip #1	Appointment Date:	Appointment Time:	Type: <input type="checkbox"/> Round Trip <input type="checkbox"/> One-Way
	Address where trip started: <input type="checkbox"/> Home <input type="checkbox"/> Other:		Health Care Provider Phone:
	Health Care Provider Name:	Health Care Provider Address:	
	I certify that this patient was seen for a Medicaid/BadgerCare Plus covered service.		Signature & Title of Health care Provider: ▶

You will need your ForwardHealth card and appointment information.

2. At the appointment, ask a doctor, nurse, or the front desk to sign the trip log. You can also include a trip to the pharmacy on your trip log.



3. Send within 60 days to:

Mail: Veyo, Attention: Mileage Reimbursement
8383 Greenway Blvd, Suite 400
Middleton, WI 53562

Fax: 1-888-512-2085

Online: wi.ridewithveyo.com. Click on Mileage Reimbursement at the top of the page.

4. How to get the money: choose to get a check or direct deposit into your bank account.

If you don't get trip logs in time for the appointment:

Option 1:

Get a doctor's note and send it with the trip log.

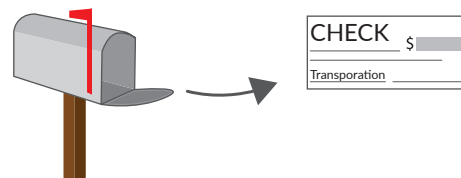
Option 2:

Get the trip logs online:

- Wi.ridewithveyo.com
- Click on Member Resources at the top of the page
- Click on Mileage Reimbursement Trip Log and print the form

Gas mileage can be paid to you or another driver.

You can also get money for gas mileage for your children's appointments.



To get a ride or bus tickets:

1. Have the following information ready:

ForwardHealth #: _____

Appointment: Date: ___/___/___ Time: _____:

Your Name: _____

Phone Number: _____

Address: _____

Clinic Name: _____

Phone Number: _____

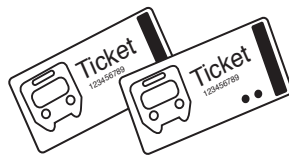
Address: _____

2. Call Veyo at 1-866-907-1493 at least 2 business days before your appointment. It is best to call as soon as you make your appointment.

3. Listen to the phone message and press 1 for members. To schedule a new trip press 1 again. Tell them you need a way to get to your appointment.



4. Veyo will decide to give you bus tickets or a ride.



**For problems, complaints, or to cancel your ride,
Call 1-866-907-1493.**

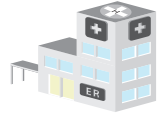
You can get a same day ride to:

- Urgent care



- Follow up visits 1 or 2 days after seeing the doctor

- Home when you are released from the hospital



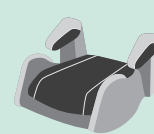
Call at least 3 hours ahead.

Need someone to ride with you?

Call Veyo at least 2 business days before your appointment if you need to bring children or someone to help you.

Who can ride with you?

- Medical support person - You will need your doctor's name and phone number
- Children - Bring your own car seats. Each child must have the correct car seat.



To pick up medicine on your way home:

- Call Veyo from the clinic at **1-866-907-1493** and ask if you can go to the pharmacy.



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Wisconsin
Connect to Care, Engage in Health

www.coveringwi.org