

## 2022 IRIS (Include, Respect, I Self-Direct) Consultant Agency Scorecard for Dane County

This scorecard should be used for comparing ICAs, not for comparing between the IRIS (Include, Respect, I Self-Direct) and Family Care programs. Star ratings are reflective of statewide data and are not specific to county-level performance.

		Connections	First Person Care Consultants	Progressive Community Services	TMG
Survey	Overall Satisfaction	★★★★★	★★★★★★	★★★★★★	★★★★★★
	IRIS Consultant Responsiveness	★★★★★	★★★★★	★★★★★	★★★★★
	IRIS Consultant Quality of Communication	★★★★★★	★★★★★★	★★★★★★	★★★★★★
Quality and Compliance	Overall Quality Standards	★★★	★★★	★★★★★★	★★★★★★
	Service Plan	★★★★★	★★★★★	★★★★★	★★★★★★
	Participant Education	★★★	★★★	★★★★★★	★★★★★★
	Quality and Timely Services	★★	★★★	★★★★★★	★★★★★★
	IRIS Consultant to Participant Ratio	1:38	1:44	1:34	1:45

### Contact Information

	Connections	First Person Care Consultants	Progressive Community Services	TMG
Email	connections@lss wis.org	info@firstperson care.com	information@pcs dane.org	info@tmg wisconsin.com
Main ICA Office	6737 W. Washington St. Suite 2275 West Allis, WI 53214	6100 N. Baker Rd. Suite 100A Glendale, WI 53209	100 Enterprise Dr. PO Box 930224 Verona, WI 53593	1 S. Pinckney St. Suite 320 Madison, WI 53703
Phone Number	844-520-1712	414-336-2448	608-848-8305	844-864-8987

★★★★★ = Excellent    ★★★★ = Very Good    ★★★ = Good    ★★ = Fair    ★ = Poor



## 2022 IRIS (Include, Respect, I Self-Direct) Consultant Agency Scorecard for Dane County Additional Information

	Connections	First Person Care Consultants	Progressive Community Services	TMG
<b>Website</b>	www.connections wis.org	www.firstperson care.com	www.pcsdane.org	www.tmg wisconsin.com
<b>Type of Agency</b>	Nonprofit organization	Nonprofit organization	Nonprofit organization	For profit limited liability company (LLC)
<b>State Contracted</b>	7/1/2015	8/1/2016	10/1/2017	7/1/2008
<b>Number of Counties the ICA Serves</b>	72 (available statewide)	20	1	72 (available statewide)